

DISABILITY ACCESS STATEMENT

BARMOUTH BAY HOLIDAY PARK

Barmouth Bay Holiday Park, Talybont, Gwynedd, LL43 2BJ

Telephone 01341 247350 Fax 01341 247324

<http://www.awayresorts.co.uk/barmouth-bay>

Barmouth Bay Holiday Park is situated in Talybont just 5 miles outside of Barmouth towards Harlech. The park itself is situated adjacent to the beach and the river Ysgethin nature reserve with direct access to both. Due to Barmouth Bay being located in the Snowdonia National Park the terrain in local area can vary substantially. The park's roadways and pathways are level and tarmac based, however there are some areas that do have a shingle base making wheelchair use difficult at times. The park has benches located along the roadways and around the facilities for those that can only walk short distances, so they are still able to enjoy the views of the beach and the mountains.

We have various types of accommodation; static caravans and luxury lodges, which vary in size and the number of people that they can accommodate. All accommodation is on level ground and lends itself to easy access with parking directly outside each accommodation. Barmouth Bay also has a specifically modified caravan with direct wheelchair access via a ramp and adapted internal facilities such as lower work surfaces and a wheel chair accessible wet room. The park's Guest Services Team can advise you at the time of booking with regards to any special needs that you may have and the accommodation's suitability for your requirements.

The Guest Services building is located at the front of the park; it is a well lit area with large windows that allow plenty of natural light. It also has a ramped access point at the side of the building or through the main entrance via one step. There is a disabled accessible toilet facility in this building. Large pens, paper and magnifying glasses are available and a large print copy of our brochure can be provided on request. This building is manned normally between 9.00am until 5.00pm, after which time our emergency on call team take over, thus providing a 24 hour contact point. The swimming pool is situated in the main Guest Services Building and the changing rooms are open plan therefore allowing wheel chair access. Access into the pool is via poolside steps with a handrail although would prove difficult for someone with mobility problems. The pool is not life guarded and there is no hoist facility. The pool is the same depth of 1.3 metres throughout and is clearly marked.

The Guest Services Team are happy to provide information relating to the park, local attractions and transport links that will ensure you make the most of your holiday. For example: Talybont train station is located approximately 1.5 miles from the park and is wheelchair accessible and runs along the Gwynedd coastline. Wheelchairs and mobility scooters can be pre booked from the local Red Cross for a small donation.

The main transport link to Barmouth is generally by car or train; however it is accessible by local bus or taxi. The local convenience store is situated at the Sands Family Entertainment Centre adjacent to the park and is on ground level with wide double doors to allow wheelchair and mobility scooter access. The local bar restaurant and takeaway all have ramp access although there are no disabled toilet facilities. Guest Services can assist with information on accessible bars and restaurants locally. We can also provide contact numbers for the local doctor and hospitals if required.

The Barmouth Bay Team is happy to provide any information you may require concerning the booking of your holiday via any of our points of contact shown at the top of this page.

Thank you for taking the time to read our information relating to Barmouth Bay. We look forward to you visiting us soon.