

DISABILITY ACCESS STATEMENT

MERSEA ISLAND HOLIDAY PARK

Mersea Island Holiday Park, Fen Lane, East Mersea, Colchester, Essex CO5 8UA
Telephone 01206 383252 Fax 01206 385524

<http://www.awayresorts.co.uk/mersea-island>

Mersea Island Holiday Park is situated 6 miles south-east of Colchester. The park is located in East Mersea on the island of Mersea, which sits in the Blackwater & Colne estuaries and is connected to the mainland by the Strood Causeway that floods at high tide. Most of the area immediately surrounding the island consists of saltmarsh and mudflats. The park is on level terrain and has a mixture of tarmac and unmade roads. Although the park itself is adjacent to the beach and Cudmore Grove Nature Reserve, due to the terrain wheelchair access would prove difficult.

The holiday park has static caravans, which vary in size and in the number of people they can accommodate and all accommodation is on level ground. Within the accommodation provided Mersea Island has one access caravan specifically modified to accommodate wheelchair users, disabled or accompanied disabled people, providing ramped access, wet room and manual bed hoist. Our Guest Services team at the Park can advise you at the time of booking with regard to any special needs that you may have and which accommodation is most suitable for your requirements.

Our Guest Services building is located at the front of the park and is a well-lit area with wheelchair ramped access. Large pens, paper and magnifying glasses are available and a large print copy of our brochure can be provided on request. This building is manned normally between 9.00am till 6.00pm, after which time our emergency 'On Call' team take over, thus providing a 24 hour contact point.

The swimming pool is situated next to our Clubhouse and has a ramped access. Access into the pool is via metal steps to the south end and 2 concrete steps to the north of the pool which would prove difficult for someone with mobility problems. Lifeguards are in attendance at all times and the pool is the same depth of 1.2 metres throughout and is clearly marked.

Our Guest Services team are happy to provide information relating to the Park, local attractions and transport links that will ensure you make the most of your holiday. Transport links to Colchester are via car or bus and for people who have not visited the historic town of Colchester before it is helpful to know that the town is situated on a hill and means that some of the routes within the centre are quite steep.

Wheelchairs and Mobility Scooters can be hired from Colchester Shopmobility. We also have local taxi firms that can accommodate wheelchair users and these can be booked via Guest Services Team. The island has two beach wheelchairs that can be hired for a donation. Our Guest Services team can assist with information on accessible bars and restaurants locally and can provide contact numbers for the local doctor and hospital, if required.

The team at Mersea Island are happy to provide any information you may require concerning the booking of your holiday via any of our points of contact shown at the top of this page.

Thank you for taking the time to read our information relating to Mersea Island and we look forward to you visiting us soon.